

NKC SCHOOLS BENEFITS 2023-24

Who Do I Contact?

BENEFITS WEB PAGE:

www.nkcschoolsbenefits.com

Most answers to your benefit questions may be found [here](#) before needing to call anyone.

Benefits Department: benefits@nkcschools.org

Benefits Associate: (Provide employee ID number when leaving message)

- [Lori Barnes:](#) 816-321-4095 lori.barnes@nkcschools.org

Medical Insurance:

- Blue Cross and Blue Shield of Kansas City; Blue Connect Customer Service: 816-395-2576. www.mybluekc.com Network: BlueSelectPlus
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider, Pre-Authorization

Dental Insurance:

- Ameritas: 800-487-5553 www.ameritas.com Network: Classic (PPO) & Plus
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider, Pre-Determination

Vision Insurance:

- EyeMed: 866-939-3633 www.eyemed.com Network: Insight
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

Flexible Spending Account (Medical or Dependent Care):

- Surency: 866-818-8805 www.surency.com
 - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

Health Savings Account (HSA):

- FURTHER by Health Equity: 800-859-2144 www.hellofurther.com
 - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

Other Insurances:

- Life/Critical Illness: 800-438-6388 (MetLife-Group#: 233134)
- Accident/Hospital/Pet: 800-438-6388 (MetLife-Group#: 233134)
- Disability: 833-622-0135 (MetLife-Group#: 233134)
- Legal Plans: 800-821-6400 (MetLife-Group#: 233134)
- Permanent Life w/ LTC: 800-918-8877 (Trustmark- Client#: 7730), Claims questions: 877-201-9373
- Identity Theft: 800-789-2720 (AllState)

Employee Assistance Program (EAP):

- MetLife: 888-319-7819; Web: www.metlifeeap.lifeworks.com User Name: metlifeeap, Password: eap

Beneficiary Change or Enrollment Questions:

- Avant 844-831-0501
 - [What benefits did I enroll in?](#) Did I enroll my spouse or children? When does my coverage begin?

Payroll

- [Heather Dykes](#) 816-321-5801 heather.dykes@nkcschools.org
- [Adona Guardado](#) 816-413-3888 adona.guardado@nkcschools.org

PSRS/PEERS Retirement

- Toll Free 800-392-6848

403(b)/457 Retirement Plans

- Reliant Financial 816-256-0206 ([Landon](#)) or 816-807-4066 ([Sandy](#)) or 816-460-0430 ([Rich](#))

Wellness

- wellness@nkcschools.com
 - Biometric Screenings/HRA, Flu Shots, Mobile Mammogram, Wellness Coaching, Challenges, Classes, Gym Membership Discounts

Leaves (FMLA/Workers' Comp)

- [Mandy McKay](#) 816-321-5683, mandy.mckay@nkcschools.org
 - Board Policies are available at <https://simbli.eboardsolutions.com/Policy/PolicyListing.aspx?S=110&Sch=110>

Delta Dental ended 6/30/2023:

- Delta Dental: 800-335-8266 www.deltadentalmo.com