

## Using Your Online Tools

### About Further

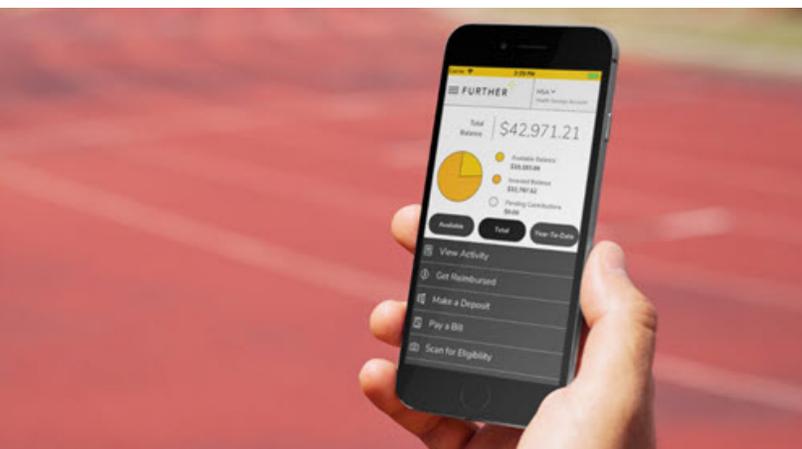
Further administers spending accounts like health savings accounts (HSAs), flexible spending accounts (FSAs), and more. But beyond simply managing those accounts, we strive to create a smooth and simple experience, so you can make confident decisions. These online tools are part of how we help people optimize their accounts. All you have to do is log in to our site or mobile app using your computer, tablet or smartphone.

### Our site

Our site at [www.hellofurther.com](http://www.hellofurther.com) makes managing your funds and account settings easy. This site is mobile-friendly, meaning you can use it on your phone or tablet as well as a computer.

### To sign up online

A few days after you've enrolled, you'll receive a welcome packet in the mail that includes a verification form and your spending account identification number, or "SA ID", which you can use to create a profile at [www.hellofurther.com](http://www.hellofurther.com).



### Our app

Download the **Further mobile app**. It's available in both the Apple and Google Play app stores and allows you to use your device's tools, like your camera or fingerprint reader, for more convenience. Please note that before you can access your account using our mobile app, you must sign up online.

### The Learning Center

The Further Learning Center is your best source for information related to your spending accounts. It's a good idea to bookmark the site at [learn.hellofurther.com/individuals](http://learn.hellofurther.com/individuals).



## What can you do on the website vs the app?

	The website	The mobile app
Sign in with your fingerprint or FaceID		X
See real-time balance updates	X	X
Monitor account activity (contributions and payments)	X	X
Get reimbursed, pay a provider directly (if available for your account) and check the status of payments	X	X
Scan a product's barcode to see if it's a covered expense		X
Create customized statement and reports	X	
Deposit money into your HSA	X	X
Give family member or other trusted individuals the authority to contact Further on your behalf	X	
Link your account to a personal bank and manage profile information	X	X
Sign up for automated claim payments (crossover)	X	
Order additional debit cards (if available for your account)	X	X
Submit receipts, prescriptions, or other documentation with a reimbursement request	X - Upload an image	X - Take a picture with your camera
Organize receipts and other documentation in Further's My Records and Receipts document storage system	X	
Open an investment account for your HSA funds	X	
Transfer funds from your HSA into an investment account	X	X
Access tools to help you make smarter health care spending choices	X	

## Contact Us

We're here for you. If you can't find the answers you're looking for online, give us a call: 1-800-859-2144 (7 a.m. to 8 p.m. Central Time, Monday through Friday)

