

# How to Get the Most From Your Dental Benefits



## Dental benefits can help boost your physical and financial health. Find out how to get the most from your plan.



**Visit any dentist.** You are free to visit any provider, regardless if they are in- or out-of-network. Plus, your family members do not have to see the same dentist.



**Save with a network dentist.** Costs for more serious dental procedures, like fillings and crowns, are typically reimbursed at a higher rate when you visit a network dentist. And network dentists have agreed to charge up to 25-50% less than their regular rates.



**Know your cost.** Located in your secure member account, the **Dental Cost Estimator** lets you compare estimated procedure charges based on ZIP Code. You can search estimates for both in-network and out-of-network providers.

Ask your dentist to submit a **pretreatment estimate** for any dental work you consider expensive. Then Ameritas will let you know the amount insurance will cover so you can budget for the remainder. The pretreatment estimate is based on your plan benefits and submitted claims.

**Find out if your dentist is in the network.** Visit [ameritas.com](https://www.ameritas.com), Find a Provider, to find a new dentist or see if your current provider is in the Ameritas Dental Network. For a list of providers that allow you to use your in-network benefits in Mexico, select Find a Contracted Provider in Mexico.

**Nominate your dentist.** If your dentist is not in the network already, just go to [ameritas.com](https://www.ameritas.com), search for “nominate a provider” and complete the online form.



**Exceptional network.** The Ameritas Dental Network is **one of the largest in the nation**. And now you can visit dental providers in Mexico through AmexUS. Plan discounted fees and agreements will be honored by AmexUS Mexico providers, and claims will be processed by Ameritas.



# Find everything you need on any device



## In your secure online member account, you have 24/7 access to:

- your personalized ID card; print it or save it to your smartphone
- claims status and a breakdown of how benefits were calculated and payments processed
- plan details including maximum benefit and deductible amounts, and your remaining benefits
- the average cost for in- or out-of-network procedures based on ZIP Code with the Dental Cost Estimator

## Register for your secure member account at [ameritas.com](http://ameritas.com).

### The one-time set up is quick and easy:

- Go to [ameritas.com](http://ameritas.com)
- Sign in to your Customer (Member) Account under the Dental/Vision/Hearing dropdown
- On the Login page select “Register Now”
- Complete the New User Registration form

Using online services helps to minimize your risk of identity theft, protect your privacy, and get your benefit information faster.

## Sign up to receive your explanation of benefits (EOB) statements online

To receive electronic EOBs instead of paper statements, select the go paperless option when logging in to or setting up your member account.

Compared to paper, online statements are:



more secure



more detailed



better for the environment



convenient



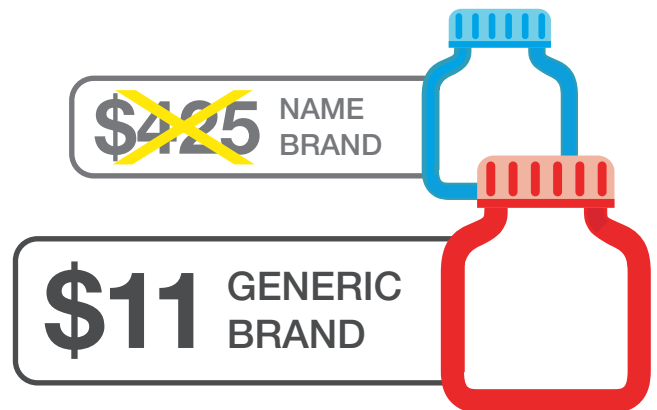
faster

# Save more with Ameritas

**Prescription savings.** You and your covered dependents can save on prescription medications at **over 60,000 pharmacies across the nation** including CVS, Walgreens, Rite Aid and Walmart. Participating pharmacies give your normal health care pharmacy benefit, or the Rx discount, whichever saves you more. Switching to generic and presenting the card **saved 97% on one prescription.\***

Find a pharmacy near you –  
[ameritas.com/rxpharmacy](http://ameritas.com/rxpharmacy)

Look up a price –  
[ameritas.com/rxpricing](http://ameritas.com/rxpricing)



## Prescription Drug Savings Card



Member Name: \_\_\_\_\_

**RxBin #** 017529 **Group #** AMERITAS **Member ID #** AMER2233 **PCN:** AMRX

This is not insurance  
Administered by Elixir Savings

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## THIS IS NOT INSURANCE

Certain terms and conditions apply. View terms and conditions at [ameritas.com/rxterms](http://ameritas.com/rxterms). Void where prohibited. Discounts available only at participating pharmacies. Process all prescriptions electronically.

For prescription discount drug pricing please visit [ameritas.com/rxpricing](http://ameritas.com/rxpricing).

Discounts available at over 60,000 pharmacies across the nation. To find a pharmacy visit [ameritas.com/rxpharmacy](http://ameritas.com/rxpharmacy).

Pharmacy and member help desk **1-877-684-0032**

This is a FREE card and may not be sold.

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**Eyewear savings.** As an Ameritas insured member, you can save on a complete pair of prescription eyeglasses at Walmart Vision Centers nationwide (excludes contacts).

The prescription and eyewear discounts are not insurance and are no additional cost to your plan premium.

## Ameritas Eyewear Savings Card



Member Name: \_\_\_\_\_

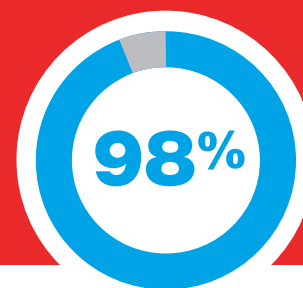
**Members:** To locate a Walmart Vision Center near you, visit [http://www.walmart.com/cservice/ca\\_storefinder.gsp](http://www.walmart.com/cservice/ca_storefinder.gsp). Call 800-487-5553 with questions.

**Walmart Vision Center Associates:** Use plan name **SAVINGS 10** in BOSS. Call 700-277-7710 with questions.

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\* On average, you could see up to 65% savings on generic prescriptions, and overall average savings of 40% across brand name and generic prescriptions combined. Illustration numbers are rounded to the nearest dollar amount, based on Lexapro TAB 20MG and Escitalopram TAB 20MG, ZIP 68510.

**Here to help.** If you have questions about your plan benefits, call the Ameritas customer connections team. Claims contact center associates have earned **BenchmarkPortal's Center of Excellence award since 2006**, an achievement held only by a handful of other companies.



**98% of members enrolled in Ameritas dental, vision or hearing benefits a year ago are still with Ameritas today.**



More than 3 million calls answered with a 4.5 out of 5 overall caller satisfaction survey score



Claims processing accuracy exceeds 99%



English and Spanish, multilingual interpretation



94% of claims processed in an average of 10 business days

**Claims, benefit and provider network questions:**

group@ameritas.com | 800-487-5553  
Monday - Thursday, 7 a.m. – Midnight (CST)  
Friday, 7 a.m. – 6:30 p.m. (CST)

**¿en español?** Ameritas offers Spanish-speaking claims associates and a translation service in many languages at 800-487-5553.



**Worldwide support.** If you're traveling outside the U.S. and have a dental or vision emergency, AXA Assistance can help find a provider and schedule an appointment. Please note these are not Ameritas providers. AXA is part of a global organization with offices in more than 30 countries.



**Dental health report card.** Find out where your dental health stands and how to improve it. After 12 months of using your dental benefits, Ameritas will provide you with a dental health report card. It was developed through the University of Nebraska Medical Center College of Dentistry and includes feedback on your dental health status and dental care tips specific to you.



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