

# NKC SCHOOLS BENEFITS 2022-23

## Who Do I Contact?

### [BENEFITS WEB PAGE:](#)

[www.nkcschoolsbenefits.com](http://www.nkcschoolsbenefits.com)

Most answers to your benefit questions may be found [here](#) before needing to call anyone.

#### Benefits Coordinator:

- [Misty Miller:](#) 816-321-6078 [misty.miller@nkcschools.org](mailto:misty.miller@nkcschools.org)
  - Provide employee ID number when leaving message

#### Medical Insurance:

- Blue Cross and Blue Shield of Kansas City Blue Connect: 816-395-2576 [www.bluekc.com](http://www.bluekc.com)
  - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

#### Dental Insurance:

- Delta Dental of MO: 800-335-8266 [www.deltadentalmo.com](http://www.deltadentalmo.com)
  - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

#### Vision Insurance:

- EyeMed: 866-939-3633 [www.eyemed.com](http://www.eyemed.com)
  - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

#### Flexible Spending Account (Medical or Dependent Care):

- Surency: 866-818-8805 [www.surency.com](http://www.surency.com)
  - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

#### Health Savings Account (HSA):

- FURTHER by Health Equity: 800-859-2144 [www.hellofurther.com](http://www.hellofurther.com)
  - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

#### Other Insurances:

- Life/Critical Illness: 800-438-6388 (MetLife-Group#: 233134)
- Accident/Hospital/Pet: 800-438-6388 (MetLife-Group#: 233134)
- Disability: 833-622-0135 (MetLife-Group#: 233134)
- Legal Plans: 800-821-6400 (MetLife-Group#: 233134)
- Permanent Life w/ LTC: 800-918-8877 (Trustmark- Client#: 7730), Claims questions: 877-201-9373
- Identity Theft: 800-789-2720 (AllState)

#### Employee Assistance Program (EAP):

- MetLife: 888-319-7819; Web: [www.metlifeeap.lifeworks.com](http://www.metlifeeap.lifeworks.com), User Name: metlifeeap, Password: eap

#### Beneficiary Change or Enrollment Questions:

- Avant 844-831-0501
  - What benefits did I enroll in? Did I enroll my spouse or children? When does my coverage begin?

#### Payroll

- [Heather Dykes](#) 816-321-5801 [heather.dykes@nkcschools.org](mailto:heather.dykes@nkcschools.org)
- [Adona Guardado](#) 816-413-3888 [adona.guardado@nkcschools.org](mailto:adona.guardado@nkcschools.org)

#### PSRS/PEERS Retirement

- Toll Free 800-392-6848

#### 403(b)/457 Retirement Plans

- Reliant Financial 816-256-0206 ([Landon](#)) or 816-807-4066 ([Sandy](#))

#### Wellness

- Amber Paxton 816-321-4395, [amber.paxton@nkcschools.org](mailto:amber.paxton@nkcschools.org)
  - Biometric Screenings/HRA, Flu Shots, Mobile Mammogram, Wellness Coaching, Challenges, Classes, Gym Membership Discounts

#### Leaves (FMLA/Workers' Comp)

- Mandy McKay 816-321-5683, [mandy.mckay@nkcschools.org](mailto:mandy.mckay@nkcschools.org)
  - Board Policies are available at <https://simbli.eboardsolutions.com/Policy/PolicyListing.aspx?S=110&Sch=110>

#### Aetna Medical ended 6/30/2022:

- Aetna Concierge: 866-983-0084 [www.aetna.com](http://www.aetna.com)
- PayFlex HSA: 844-729-3539 [www.payflex.com](http://www.payflex.com)