

NKC SCHOOLS BENEFITS

Who Do I Contact?

BENEFITS WEB PAGE:

www.nkcschoolsbenefits.com

Most of the answers to your questions may be found here before needing to call anyone.

Benefits Specialist

- Misty Miller misty.miller@nkcschools.org, 321-6078, Provide employee ID number when leaving message

Medical Insurance:

- Aetna Concierge: 866-983-0084 www.aetna.com
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

Dental Insurance:

- Delta Dental of MO: 800-335-8266 www.deltadentalmo.com
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

Vision Insurance:

- EyeMed: 866-939-3633 www.eyemed.com
 - Lost ID Cards, Is a Particular Procedure Covered, Help Finding an In-Network Provider

Flexible Spending Account (Medical or Dependent Care):

- Surency: 866-818-8805 www.surency.com
 - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

Health Savings Account (HSA):

- PayFlex: 844-729-3539, www.payflex.com
 - Account Balance, How to File a Claim, Is an Expense Eligible, Lost Debit Card

Other Insurances:

- Life: 800-438-6388 (MetLife-Group#: 233134)
- Disability: 833-622-0135 (MetLife-Group#: 233134)
- Critical Illness: 800-438-6388 (MetLife- Group#: 233134)
- Accident/Hospital: 800-438-6388 (MetLife- Group#: 233134)
- Permanent Life w/ LTC: 800-918-8877 (Trustmark- Client#: 7730) Claims questions: 877-201-9373
- Identity Theft: 800-789-2720 (AllState)
 - How to File a Claim, How/When Will I be Paid?

Employee Assistance Program (EAP):

- MetLife: 888-319-7819; Web: www.metlifeeap.lifeworks.com, User Name: metlifeeap, Password: eap

Beneficiary Change or Enrollment Questions:

- Avant 844-831-0501
 - What benefits did I enroll in? Did I enroll my spouse or children? When does my coverage begin?

Payroll

- Katherine Severino 816-321-6580
- Adona Guardado 816-413-3888

PSRS/PEERS Retirement

- Toll Free 800-392-6848

403(b)/457 Retirement Plans

- Reliant Financial 816-256-0206 (Landon) or 816-807-4066 (Sandy)

Wellness

- Amber Paxton 816-321-4395, amber.paxton@nkcschools.org
 - Attain, Biometric Screenings/HRA, Flu Shots, Mobile Mammogram, Wellness Coaching, Challenges, Classes, Gym Membership Discounts

Leaves (FMLA/Workers' Comp)

- Melody Wood 816-321-6508, melody.wood@nkcschools.org
 - Board Policies are available at <https://simbli.eboardsolutions.com/Policy/PolicyListing.aspx?S=110&Sch=110>

Guardian ended 6/30/2021:

- Life & Disability 888-600-1600, Group #489773
- Critical Illness/Cancer/Accident/Hospital Indemnity 888-600-1600, Group #571809